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October 5, 2000

Mr. Fred W. Giffels  
HGP, Inc.  
49 Greenland Drive  
Greenville, SC 29615

RE: HGP, Inc.

Dear Fred:

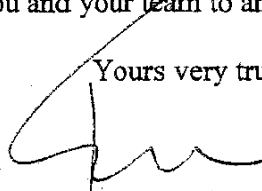
HGP, Inc. has successfully completed a number of assignments with me over the years and I want to take this opportunity to thank you for a job well done. HGP is a multi-talented firm that has assisted me as both experts and as consultants. Your ability to clarify and explain in layman's terms very complex issues and your ability to get to the heart of a matter have resulted in successful settlements in a number of the cases we have worked together, saving our clients time and money.

Your ability to train your staff to use your logical approach has resulted in an outstanding team of professionals. Your excellent staff, most notably Donna Mullinax, Dan Salter and Garth Erdmann, has assisted in damage calculations and demonstrative exhibits that have contributed to our clients' successes. I am impressed with the result-oriented approach your team has applied to each assignment. Please convey my thanks to each of them.

I also wanted to convey my appreciation for the role HGP performed as Project Director to help one of my clients complete the construction of its large industrial complex after our mediation was concluded. You were able to translate your contribution as an expert to the real world practicalities and complete the project on schedule and on budget. Now I know some experts **can** actually practice what they preach!

I would highly recommend you and your team to any prospective client.

Yours very truly,



Kiran H. Mehta  
For the Firm